

**March 29<sup>th</sup> 2012**

**MaxLite Webinar Q&A: New & Old Options For HighBay Retrofits**

---

**Tom Farin:** Aren't there heat issues with the base up?

**Greg Murphy at MaxLite:** The HighMax brand high power CFL is designed for base up. Check with the manufacture.

---

**Tom Knoblock:** Mounting height?

**Greg Murphy at MaxLite:** The example shown during the webinar was 20' fixture height.

---

**James Guest:** What maintenance is required for HID in same "life" of our HighMax?

**Greg Murphy at MaxLite:** Depending on the brand & model of the HID and at what point the user changes the lamps but generally it is 1 to 1 or 1.5CFL to 1HID at best.

---

**Brian Perryman:** My experience with the high wattage CFL hasn't been good. These higher wattage CFLs fail very often. These have a higher heat. Keep that in mind also

**Greg Murphy at MaxLite:** Brian you are 100% correct and it is important for HP CFL as well as T5 linear, both can generate a lot of heat and both are affected by heat. The MaxLite HighMax is not rated for totally enclosed fixtures without first conducting a simple thermal test that we provide for free.

---

**Brian Perryman:** I use these MaxLite Linear fluorescent fixtures in all our jobs, Great product

**Greg Murphy at MaxLite:** Thank you Brian!

---

**Dick Downey:** Have had several inquires with requirements for both wire guard and lens installed together.

**Greg Murphy at MaxLite:** This is an option that is rare but some manufactures do make it available. I will pass this information to the product manager for this category.