

**Questions & Answers from MaxLite's August 25th, 2016 Webinar:
"MAXLITE'S SUPPORT PORTAL (FOR DISTRIBUTORS)"**

Q: I'm a MaxLite distributor, how can I find out my username and password for MaxLite's Support portal?

A: Please speak with your MaxLite Inside Sales contact to request your login information.

Q: Does the order area only show orders that have been placed online vs. orders that are emailed to customer service?

A: The suppor.maxlite.com shows all orders

Q: Can we both place and pay for orders through the dealer portal?

A: You'll be using your normal payment channels

Q: What kind of sample items are available?

A: Samples can be requested for lamps and fixtures. Speak with your MaxLite inside sales contact for more information.

Q: In orders, is the price I put there my customers price or my price?

A: The pricing would your price.
